

Bewdley
Worcestershire

Banbury Doors and Windows
Alton Works
Long Bank
Bewdley

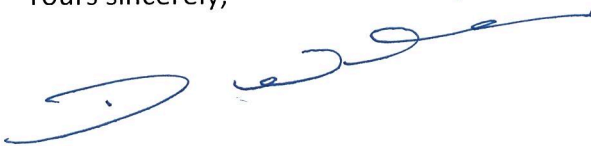
23 August 2017

Dear Mr Doley,

I am writing this to thank three members of your staff who were extremely helpful yesterday when I inadvertently locked myself out of my house. First, the lady who answered the 'phone was very helpful, and second Nick Stanley and Chris (I did not catch his surname) were very helpful in ensuring that the locksmith I was finally able to contact did what was necessary to ensure that the front door Vectis lock was not unnecessarily damaged.

Also, I have recently had a new kitchen door fitted by your company which we (my wife and I) are very pleased with.

Yours sincerely,

A handwritten signature in blue ink, consisting of a large, stylized initial 'D' followed by a series of loops and a long horizontal stroke.